

# Quality Policy

---

## Revision History

Revision Date	Summary of Changes	Changed By
13 <sup>th</sup> January 2011	First Issue	N/A

*Note: This document is only valid on the day it is printed. All printed copies are uncontrolled documents.*

*The source of this document can be found on the Mirus IT Solutions Ltd Entropy site.*

Uncontrolled Document when Printed

Mirus IT Solutions Ltd - Procedure	Doc Ref: Entropy QPL6
Origination Date: 13 <sup>th</sup> January 2011	Doc Owner: Managing Director

## Quality Policy

---

**It is the aim of the Mirus IT Solutions Ltd Quality Policy to support the organisation's Mission statements. The policy requires all employees to seek;**

- To profitably provide 'right first time' services, on time, which represent excellent value for our customers, and will assist them in achieving their own business objectives and increase our business value
- To operate within the Quality Management System, which has been established to ensure compliance to recognised standards of approval, including ISO9001:2008
- To strive for continuous improvement in the provision of products and services and in the operation of the QMS, to bring about increased customer satisfaction and meet our customer SLA's

**The Executive management team is committed to:**

- Maintaining a Quality Management System that complies with the requirements of ISO 9001:2008, and adds measurable value to the company and its stakeholders
- Regular Management Review of the QMS to monitor and measure its effectiveness and to ensure the continuing suitability of this Policy
- Setting realistic and measurable quality objectives
- Leading an organisation wide philosophy of continual improvement
- Providing the appropriate resources for the achievement of quality
- Equipping employees with the competencies necessary to achieve their objectives; identifying opportunities to up-skill through continuous training and knowledge sharing

Mirus IT Solutions Ltd - Procedure	Doc Ref: Entropy QPL6
Origination Date: 13 <sup>th</sup> January 2011	Doc Owner: Managing Director